

Settlement service providers for temporary residents and naturalized citizens

Updated: May 2022
Valid Until: March 31, 2023

Region/Community	Service Provider	Address*	Phone
Cariboo-Chilcotin			
100 Mile House/Williams Lake	Cariboo Chilcotin Partners for Literacy	302 – 172 2 nd Avenue North, Williams Lake, BC V2G 1Z6	250-392-7833
Quesnel	New Focus Society	469A Anderson Drive, Quesnel, BC V2J 5J4	250-992-3119
Fraser-Fort George			
Prince George/Mackenzie/McBride/Valemount/Vanderhoof	Immigrant and Multicultural Services Society of Prince George	1270 2nd Avenue, Prince George, BC V2L 3B3	1-877-562-2977
Fraser Valley			
Abbotsford/Mission	Archway Community Services	2420 Montrose Avenue, Abbotsford, BC V2S 3S9	604-859-7681
Agassiz-Harrison	Agassiz-Harrison Community Services	7272 Morrow Road, Agassiz, BC V0M 1A2	604-796-0313
Chilliwack	Chilliwack Community Services	45938 Wellington Avenue Chilliwack BC V2P 2C7	604.792.4267
Hope	Read Right Society	Unit D, 895 3rd Avenue/P.O. Box 1299, Hope, BC V0X 1L0	604-860-0510
Kootenays			
Cranbrook, Grand Forks & Boundary, Castlegar, Creston, Fernie, Golden, Kimberley, Nelson, Trail, Invermere	Columbia Basin Alliance for Literacy	712B 10th Street, Invermere, BC V0A 1K0	250-342-2475
Metro Vancouver			
Langley	Immigrant Services Society of BC	20430 Fraser Highway, Langley, BC V3A 4G2	604-510-5136
North Vancouver/West Vancouver	North Shore Multicultural Society (D.B.A. Impact North Shore)	207-123 East 15th Street, North Vancouver, BC V7L 2P7	604-988-2931
Richmond/South Delta	S.U.C.C.E.S.S.	200-8171 Alexandra Road, Richmond, BC V6X 1C3	604-638-9881
Surrey/Langley/North Delta	DIVERSEcity	13455 76 Avenue, Surrey, BC V3W 2W3	604-597-0205
Surrey/Langley/North Delta	Options Community Service Society	9815 140 Street, Surrey, BC V3T 4M4	604-584-5811
Surrey/Langley/North Delta	S.U.C.C.E.S.S.	200-10090 152 Street, Surrey, BC V3R 6N7	604-498-5070
Surrey/North Delta	Progressive Intercultural Community Services (PICS)	#205-12725 80 Avenue, Surrey, BC V3W 3A6	604-596-7722
Tri-Cities (Coquitlam, Port Coquitlam, Port Moody) and Maple Ridge	S.U.C.C.E.S.S.	2058-1163 Pinetree Way, Coquitlam, BC V3B 8A9	604-468-6000
Vancouver/Burnaby/New Westminister	Immigrant Services Society of BC	2610 Victoria Drive, Vancouver, BC V5N 4L2	604-684-2561
Vancouver/Burnaby/New Westminister	Le Relais Francophone de la Colombie-Britannique (RFCB)	1555 W. 7th Avenue, Vancouver, BC V6J 1S1	1-877-630-0316
Vancouver/Burnaby/New Westminister	M.O.S.A.I.C. Multi-Lingual Orientation Service Association for Immigrant Communities	5575 Boundary Road, Vancouver, BC V5R 2P9	604-254-9626
Vancouver/Burnaby/New Westminister	Multicultural Helping House Society	4802 Fraser Street, Vancouver, BC V5V4H4	604-879-3277
Vancouver/Burnaby/New Westminister	S.U.C.C.E.S.S.	28 West Pender Street, Vancouver, BC V6B 1R6	604-684-1628
Vancouver	Collingwood Neighborhood House	5288 Joyce Street, Vancouver, BC V5R 6C9	604-435-0323
Vancouver	Frog Hollow Neighbourhood House	2131 Renfrew Street, Vancouver, BC V5M 4M5	604-251-1225
Vancouver	Kiwassa Neighbourhood House	2425 Oxford Street, Vancouver, BC V5K 1M7	604-254-5401
Vancouver	Little Mountain Neighbourhood House	3981 Main Street, Vancouver, BC, V5V 3P3	604-879-7104

Vancouver	Mount Pleasant Neighborhood House	800 East Broadway, Vancouver, BC V5T 1Y1	604-879-8208
Vancouver	South Vancouver Neighborhood House	6470 Victoria Drive, Vancouver, BC V5P 3X7	604-324-6212
Vancouver	Vancouver Public Library	350 West Georgia Street, Vancouver, BC V6B 6B1	604-331-3603
North Coast			
Kitimat	Kitimat Community Services Society	102-370 City Centre, Kitimat, BC VC 1T6	250-632-9107
Prince Rupert	Hecate Strait Employment Development Society	208 First Avenue East, Prince Rupert, BC V8J 4M8	250-624-9498
Smithers	Smithers Community Services Association	3815B Railway Avenue, Box 3759, Smithers, BC V0J 2N0	250-847-9515
Terrace	Skeena Diversity Society	PO Box 665, 4617 Lazelle Avenue, Terrace, BC V8G 4B8	250-635-6530
Northeast			
Dawson Creek	Dawson Creek Literacy Society	929 – 102nd Avenue, Dawson Creek, BC V1G 2B5	250-782-4211
Fort Nelson	Fort Nelson Community Literacy Society	4903-51st Ave West, # 17 Landmark Plaza, Fort Nelson, BC	250-774-4415
Fort St. John	Fort St John Literacy Society	#201, 10136 100 Ave / Box 6196 Fort St. John, BC V1J 4M7	250-785-2110
Fort St. John	S.U.C.C.E.S.S.	Unit 209, 10142 – 101 Avenue, Fort St. John, BC V1J 2B3	250-785-5323
Sunshine Coast/Sea to Sky			
Pemberton	Welcome Centre - Pemberton	Public Library, 7390A Cottonwood St., Pemberton, BC V0N 2L0	604-894-6916
Whistler	Welcome Centre - Whistler	Public Library, 4329 Main Street, Whistler, BC V8E 1B2	604-698-5960
Powell River	Lift Community Services	218 – 6975 Alberni Street, Powell River, BC V8A 2B8	604-485-2004
Sechelt/Gibsons	Capilano University Sunshine Coast Campus	5627 Inlet Avenue, Sechelt, BC V0N 3A3	604-885-9310
Sechelt	Sunshine Coast Resource Centre	107 A – 5710 Teredo Street, Sechelt, BC V0N 3A3	604-885-4088
Squamish	Immigrant Services Society of BC	101-38085 2nd Avenue, Squamish, BC V8B 0C3	604-567-4490
Squamish	Squamish Volunteer Centre Society	38027 Cleveland Avenue, Squamish, BC V8B 0B8	604-815-4142
Thompson Okanagan			
Kamloops	Kamloops Immigrant Society	448 Tranquille Road, Kamloops, BC V2B 3H2	778-470-6101
Kelowna	Kelowna Community Resources Society	620 Leon Avenue, Kelowna, BC V1Y 9T2	250-763-8008
Kelowna	Ki-Low-Na Friendship Society	442 Leon Avenue, Kelowna, BC V1Y 6J3	250-763-4905
Penticton/Oliver/Keremeos/Osoyoos	South Okanagan Immigrant & Community Services	340 Ellis St. Penticton BC V2A 4L7	250-492-6299
Revelstoke	Okanagan College	P.O. Box 3118, 1401 1st Street W, Revelstoke, BC V0E 2S0	250-837-4235
Salmon Arm	Shuswap Immigrant Services Society	Suite 101, 371 Hudson Avenue NE, PO Box 304, Salmon Arm, BC V1E 4N3	250-804-2726
Vernon	Vernon And District Immigrant and Community Services Society	Room 100 – 3003 – 30th Street, Vernon, BC V1T 9J5	250-542-4177
Vancouver Island/Coast			
Campbell River, Courtenay/Comox Valley & North Island	Multicultural & Immigrant Services Association of North Vancouver Island	200 - 1170 Shoppers Row, Campbell River, BC V9W 2C8	250-830-0171
Duncan	Cowichan Valley Intercultural and Immigrant Aid Society	321 St. Julian Street, Duncan, BC V9L 3S5	250-748-3112
Nanaimo/Port Alberni/Parksville	Central Vancouver Island Multicultural Society	101, 319 Selby Street, Nanaimo, BC V9R 2R4	250-753-6911
Victoria/Saanich/Sidney/Oak Bay/Sooke/Westshore/Esquimalt/View Royal	Victoria Immigrant and Refugee Centre Society	1004 North Park Street, Victoria, BC V8T 1C6	250-361-9433

This list includes service providers who are contractors and sub-contractors of BC Settlement and Integration Services. Services may also be provided at other locations in your community - enquire with the providers in your region.